Information about Public Transport

Owing to the extraordinary situation, the ZVV public transport services were reduced. Since 11 May 2020, the regular timetable has been largely restored. The ZVV online timetable has been updated. A protection concept has been developed for the use of public transport.

- [Detailed information by ZVV](#)

Recommendations for passengers

- Passengers are strongly recommended to wear hygiene masks if the two metre distance cannot be maintained.
- If possible, avoid morning and evening commuting times and use less busy connections instead.
- Distribute yourself as well as possible at stops and in vehicles.
- Keep a distance when getting on and off. It is recommended to form an alley and leaving space for the people getting off.
- Persons at particular risk should continue to avoid public transport as far as possible.
- The transport companies intensify cleaning, especially of the contact surfaces.
- Buy tickets electronically in the ticket shop or in the ZVV ticket app. It is also recommended to pay contactless at counters and ticket machines. The ticket obligation still applies.
- Journey with a touristic background should be avoided.
Information from the Driver and Vehicle Licensing Office

Important: Coronavirus protective measures for theory and practical driver's license tests, driving aptitude tests and boating license exams

Depending on the test, you need to bring special protection material for yourself:

All driver's license tests, driving aptitude tests and boating license exams except for motorcycle tests

- You will need a protective mask (no scarfs).
- Only come to the exam if you are healthy.

All motorcycle tests (AMANDEMENT - status May 6)

- Apart from the motorcycle-specific safety equipment, no special protection material is necessary.
- Until further notice, the exams for A and A 35 kw take place with an escort vehicle (without pillion rider).
- Only come to the exam if you are healthy.

Theory test

- No special protection material necessary.
- Please come alone (without accompaniment).
- Only come to the exam if you are healthy.

Licensing

The counters of all Zurich Driver and Vehicle Licensing Offices and Vessels Registration Offices are open again during regular opening hours. Please continue to do your business online, by phone or mail whenever possible. Please come to us only if absolutely necessary.

Theory and driver's license tests

Theory exams and driver's license tests will take place again as of May 11.

- Theory tests take place as usual, with enough distance and special hygiene precautions.
- You will need special protective equipment for your driver's license test.
- Appointments for theory and driver's license tests can be booked now; the easiest and fastest way is online.

- **Theory/driver's license test; booking or postponement**

**Vehicle inspections**

- We carry out the regular vehicle inspections and follow-up inspections at all locations again.
- All appointments we have sent out until March remain canceled.
- Appointments for voluntary vehicle inspections can be made again as of immediately.
- You will automatically receive new appointments for your periodical vehicle inspections.

**Provisional Driver’s License**

If your provisional driver's license expires within 2 months, you can request a renewal by e-mail: info@stva.zh.ch

**Driver's license medical and psychological assessments**

Driver's license medical and psychological assessments (holders of higher driver's license categories, over 75-year olds, imposed control examinations, abstinence controls, driving aptitude assessments) will be carried out again as of April 27, 2020 under special protection concepts. New requests will be sent out soon.