Information about Public Transport

Owing to the extraordinary situation, the ZVV public transport services were reduced. Basic service provides for passengers to be able to count on functioning travel chains. In the coming days, public transport services in the greater Zurich area will gradually be increased. The aim is to provide a nearly regular schedule again as of May 11, 2020.

Detailed information about ZVV service reduction (only German)

In line with the Federal Council easing the measures, the frequency will gradually be increased within the ZVV area as of April 27, 2020. The protection of passengers and staff remains high priority.

The transport companies kindly ask their customers to only travel when absolutely necessary and to stay at home in case of symptoms of illness. Passengers are requested to:

- consult the online timetable on www.zvv.ch before each journey; the timetables get updated regularly.
- buy their tickets electronically (webshop, app).
- to follow the hygiene recommendations of the Federal Office for Public Health.

Information from the Driver and Vehicle Licensing Office

Licensing

- Driver and Vehicle Licensing Office and Vessels Registration Office remain available via post, e-mail and telephone.
- For emergencies, drop-in centers at the Driver and Vehicle Licensing Offices Zürich-Albisgütli and Winterthur are open during business hours.
- The Driver and Vehicle Licensing Offices in Bassersdorf, Bülach, Hinwil and Regensdorf as well as the Vessels Registration Office in Oberrieden are closed.
As of Monday, April 27, 2020, all counters of the Zurich Driver and Vehicle Licensing Offices and Vessels Registration Offices are open again. Please continue to do your business online, by phone or mail whenever possible. Please only come in person if absolutely necessary.

Vehicle inspections

As of Monday, April 27, we will carry out regular vehicle inspections again at all locations. All appointments we have sent out until March remain canceled. Appointments for voluntary vehicle inspections can be made again as of now. You will automatically receive new appointments for your periodical vehicle inspections.

Urgent vehicle inspections for vehicles for basic supply vehicles can be arranged by telephone. They take place in Zürich-Albisgütli and Winterthur. The following are considered basic supply vehicles: Heavy goods vehicles, vehicles for the transportation of hazardous goods and for professional passenger transport, vehicles with blue light sirens, work motor vehicles and agricultural vehicles as well as private import vehicles with expiring registration. Licensing inspection for basic supply vehicles (e.g. food and infrastructure) are also possible. Other vehicle inspections are not possible. Zürich-Albisgütli: 058 811 00 00, Winterthur 058 811 00 00.

Driver's license medical and psychological assessments

Due to limited capacity in the health care system, medical and psychological assessment are currently not possible (this includes age-related check-ups).

As of Monday, April 27, 2020, medical assessments of holders of higher driver’s license categories (e.g. trucks, professional passenger transportation (BPT)) will be possible again. New requests will be sent out soon.

- Driver's license medical / psychological assessments not possible

Theory and driver's license tests

There are no theory and driver's license tests.
Other frequently asked questions from A-Z

Foreign driver's license (exchange)

If you are unable to submit your application (e.g. no eye test or identification check possible), we can extend your deadline for the exchange. Please send an e-mail to: info@stva.zh.ch

Provisional Driver's License

Renewal of provisional driver's license

Should your provisional driver's license expire within 2 months (from current date), you can apply for a renewal. The application can be sent by e-mail to info@stva.zh.ch. You will then receive the renewed license by post.

Eyesight test

We cannot accept applications for provisional driver's licenses without an eyesight test.

Exception: If you already hold a driver's license respectively a provisional driver's license for an equal category.

New production license plate exchange

You can order, however you cannot stop by to exchange. We will contact you as soon as you can stop by again. If you have lost a license plate, please call us: 058 811 35 35.

Post Offices: Only retrieving of license plates

The 13 main post offices are unavailable for Driver and Vehicle Licensing Office transactions. Only exception: Retrieving license plates for license plates which are already deposited at your post office.
Invoices

We send out invoices with a payment deadline of 120 instead of 30 days.

Daily license plates

The service is not available on site. Please send your documentation by post and we will send you the daily license plate.

Border crossing points

In order to implement the nationwide extension of border controls in Switzerland, smaller border crossing points will be closed to passenger traffic and frontier traffic will be channeled to larger border crossing points.

It is the Confederation which provides information about which crossing points are still open and who is allowed to use the “green lanes”.

- Open border crossing points (DE, FR, IT)
- Use of "green lanes" and extension of the customs clearance hours (DE, FR, IT)