Help in Case of Domestic Violence

Domestic violence is never a private matter, including in times of corona. The Law on Protection against Violence continues to be imposed and protective measures are still ordered (restraining order, contact ban and territory ban).

The women’s shelters and protective institutions for minors remain open, and all counselling centres and their services are available to victims as well as perpetrators. Counselling is done over the telephone, via e-mail or online. You can find addresses here (in German).

In case of an emergency, call 117. To press charges, contact the nearest police station (in German).

- **Interventionsstelle gegen Häusliche Gewalt (Intervention Office for Domestic Violence)**

Coronavirus: Increase in Online Scams

Criminals are deliberately trying to exploit the fears and worries of the general public for their criminal practises, using various scams and tricks on the internet. You can protect yourself against cybercrime. The most important and helpful tips can be found on the following websites:

- Zurich Cantonal Police: [www.cybercrimepolice.ch](http://www.cybercrimepolice.ch)
- Schweizerische Kriminalprävention (Swiss Crime Prevention): [www.skppsc.ch](http://www.skppsc.ch)
- Reporting and Analysis Centre for Information Assurance (MELANI): [www.melani.admin.ch](http://www.melani.admin.ch)

At cybercrimepolice.ch, the public can read the regularly published and updated warnings about current and new cyber threats. We also offer an easy way of reporting cyber occurrences to the police.

- **Report an occurrence via e-mail**
Don’t become a money mule

Through diverse online platforms, social networks or fake websites with job offers, criminals continuously try to recruit gullible, trusting people to be so-called finance agents (“money mules”) for their criminal schemes. After supposedly being hired, the people are to have money transferred to their bank accounts, withdraw the money and forward it to another country via the postal service (in a letter or package), a money transfer service or some other way. In return, they can keep a commission. The money is almost always from criminal activities in the field of cybercrime or drug and human trafficking. “What about you? Would you have said yes?” A video shows how criminals work. More information on the subject of money mules.

Romance scams (“catfishing”)

In this specific form of cyber fraud, people who are looking for a partner on the internet or who are susceptible to these kinds of requests are targeted. Romance scams are offences that cause big and long-lasting damage: The scam artists don’t only empty their victims’ bank accounts, they also break their hearts, as this video shows – it is the story of Marie, who falls in love with the fictitious Frank and experiences a huge disappointment. “What about you? Would you have said yes?” Never trust anyone you’ve only met on the internet.